

Your bill explained

South Staffs Water
Green Lane, Walsall WS2 7PD
VAT Registration No. 834 8457 94
www.south-staffs-water.co.uk

7863

Customer Ref: 999999999/01 **1**

Telephone No.: 0845 60 70 456
Opening Hours: 7am - 8pm, Mon-Fri;
8am - 1pm, Sat

Bill date: 27/08/09 **2**
Bill Number: 999999999
Payment due date: 01/10/09 **3**

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Mr A B Sample **4**
1 Sample Road
Sampletown
Sampleshire
SA1 2MP

Your bill for water services
from 4th April 09 to 31st July 09 for 1 Sample Road, Sampletown **5**

If you want to find out more about South Staffordshire Water why not visit our new website at www.south-staffs-water.co.uk
Your charges are explained on the next page.

Payments received since last bill:	£36.50
Balance brought forward (after any payments above):	£82.32 CR 6
Total water charge:	£53.66
Total used water charge:	£65.23
Total charges:	£118.89
Total amount due:	£36.57 7

Have you visited our website?
You could save the cost of a phone call or a stamp by doing so. Most of the information you may need is there: www.south-staffs-water.co.uk

Use Water Wisely!
We can offer advice on how to save water in the home or in your business. For more information call us on 0845 60 70 456 or visit www.south-staffs-water.co.uk

This bill is for **INFORMATION ONLY**.
Thank you for paying your bill by Direct Debit. You do not need to send any other payment.

Direct Debit Instalment Information
The amount due will be collected on or after the dates shown below

Due Date	Amount	Due Date	Amount	Due Date	Amount	Due Date	Amount
01/10/09	£40.00						
02/11/09	£40.00						
01/12/09	£40.00						
04/01/10	£40.00						
01/02/10	£40.00						
01/03/10	£40.00						
01/04/10	£40.00						
04/05/10	£40.00						
01/06/10	£40.00						
01/07/10	£40.00						
02/08/10	£40.00						
01/09/10	£40.00						

South Staffs Water

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Meter Details: 99999999
Serial Number: 99999999 **9**

Property Reference: 99999999
Supply Address: 1 Sample Road Sampletown **5**

Date	Reading m ³ *	Reading Type	Volume m ³ *
Present Reading	31st July 09 714 10	Customer Reading	51
Previous Reading	3rd April 09 663	Estimated Reading	

* m³ = cubic metres of water

Water charges based on your water usage: **11**

Chargeable Volume Water m ³ *	51 at 87.16 p	£44.45
Water Standing Charge	119 days at £28.25 per year at ZERO on Water Charges	£9.21
VAT		£0.00

Charges collected on behalf of Severn Trent Water: **12**

Used Water m ³ *	51 at 84.39 p	£43.03
Sewerage Standing Charge	119 days at £11.80 per year	£3.84
Surface Water (Semi-Detached)	119 Days at £56.33 per year	£18.36

Your Billing Frequency is: Quarterly **13**

Payments received since last bill

Date	Payment	Type
4th August 09	£36.50 14	Direct Debit

- 1 Customer Reference** - This is your personal account reference number. Please quote this when you contact us.
- 2 Bill Date** - This is the date your bill was issued.
- 3 Payable Date** - This is the date your payment is due to reach us by.
- 4 Account Address** - Address where the bill will be sent.
- 5 Property Address** - Address of the property where the water service is used.
- 6 CR** - Credit on your bill or account. Where your account is in credit this will be taken off your next bill.
- 7 Amount Due** - Total amount outstanding on your account.
- 8 Direct Debit Payment Schedule** - These are the amounts that will be collected on the dates shown.
- 9 Serial Number** - This is the serial number for the meter that supplies your property. This number will match the number on your meter.
- 10 Meter Reading** - Your charges are based on the amount of water used, measured by either taking a meter reading or based on an estimate using your previous consumption.
- 11 South Staffs Water*** - These are the charges made by South Staffordshire Water.
- 12 Severn Trent*** - These are the charges made by Severn Trent Water.
- 13 Billing Frequency** - This is how often you will receive a bill.
- 14 Payments received** - These are the payments you have made since your last bill.

*There will be more than one line per charge if there has been a price increase in between the readings for this bill.