

Your bill explained

South Staffs Water
Green Lane, Walsall WS2 7PD
VAT Registration No. 834 8467 94
www.south-staffs-water.co.uk

Mr A B Sample
1 Sample Street
Sampletown
Sampleshire
SAT 2MP

Customer Ref: 999999999/01
Telephone No.: 0845 60 70 456
Opening Hours: 7am - 8pm, Mon-Fri; 8am - 1pm, Sat
Bill date: 16/02/09
Bill Number: 999999999
Payment due date: 01/04/09
Page: 1 of 2

Your bill for water services
from 1st April 09 to 31st March 10 for 1 Sample Road, Sampletown

If you want to find out about how you can help to conserve water why not visit our new website at www.south-staffs-water.co.uk. Your charges are explained on the next page.

Payments received since last bill:	£257.42
Balance brought forward (after any payments above):	£0.00
Total water charge:	£133.98
Total used water charge:	£136.37
Total charges:	£270.35
Total amount due:	£270.35
1st payment due on or before 01/04/09	£135.17
2nd payment due on or before 01/10/09	£135.18

Your nearest Paypoint outlet is: Fred's Store, High St, Sampletown
www.paypoint.co.uk

bank giro credit

Reference Number: 982611261101335725012
Credit account Number: 443 6016
Amount Due (Standard fee payable at PD counter): £

Signature: _____ Date: _____

CASH: CHEQUE:

43-60-16

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South Staffs Water

Customer Ref: 999999999/01
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Property Reference: 99999999
Supply Address: 1, Sample Road Sampletown

Water Charges based on rateable value:

Water Charge	220 rateable value x 60.90 p	£133.98
VAT	V.A.T at ZERO	£0.00

Charges collected on behalf of Severn Trent Water:

Used Water	220 rateable value x 61.99 p	£136.37
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Your Billing Frequency is: Half Yearly

Payments received since last bill

Date	Payment	Type
6th March 08	£128.71	HSBC Bank
18th September 08	£128.71	HSBC Bank

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ballpoint pen and send it to: South Staffordshire Water PLC, Green Lane, Walsall WS2 7PD.

Reference Number: UC01335725 01
Originator's Identification Number: 940309

Name(s) of Account Holder(s): _____
Bank/Building Society Account Number: _____
Branch Sort Code: _____

Name and full postal address of your Bank or Building Society:
Bank/Building Society: _____
Address: _____
Postcode: _____

Signature(s): _____ Date: _____

Please tick the box indicating the date you would like us to collect your payment: 1* 14* 21* Number of instalments: 1 2 6

Banks and Building Societies may not accept Direct Debit instructions from some types of account. The following information does not form part of the Direct Debit instruction, but is required to ensure your account is updated correctly. Please complete the following:
Account Holder's Address - 1st line of address only: _____
Postcode: _____ Telephone Number: _____

- 1 **Customer Reference** - This is your personal account reference number. Please quote this when you contact us.
- 2 **Bill Date** - This is the date your bill was issued.
- 3 **Payable Date** - This is the date your payment is due to reach us by.
- 4 **Account Address** - Address where the bill will be sent.
- 5 **Property Supplied** - Address of the property where the water service is used.
- 6 **Amount Due** - Total amount outstanding on your account.
- 7 **Payment Slip** - This is the slip for cheque or cash payments.
- 8 **Balance brought forward** - Any money owed or credits from your previous bill.
- 9 **Rateable Value** - Your rateable value is used to calculate your bill. The rateable value of your property was determined by the local Inland Revenue Valuation Office some time ago. Further information on this can be found on the back of your bill.
- 10 **Billing Frequency** - This is how often you will receive a bill.
- 11 **Payments received** - These are the payments you have made since your last bill.
- 12 **South Staffs Water** - These are the charges made by South Staffordshire Water.
- 13 **Severn Trent** - These are the charges made by Severn Trent Water.