

Terms and Conditions for the iPad mini prize draw

- 1. South Staffs Water (SSW) customers who register to manage their accounts online or who are already registered will be automatically entered into a prize draw to win an iPad mini.
- 2. Access to the internet and a valid email address are required to manage your account online.
- 3. The prize draw applies to all existing customers registered to manage their accounts online as at 14 February 2016 and all customers who register between 14 February 2016 and 30 April 2016. All customers will be entered into the prize draw as long as they continue to manage their account online. If customers stop managing their account online during this period, they will be taken out of the prize draw.
- 4. There will be one prize draw on 1 May 2016. In order to be eligible, customers must be residents of the UK, aged 18 years and above. The prize draw is not open to employees of SSW or any of its group companies.
- 5. Only one online registration per account is permitted.
- 6. There will be one winner who will be selected using a random number generator.
- 7. There is no cash alternative and the prize is not transferable and not for re-sale. In the event of a fault with the prize, the winner needs to refer to the manufacturer's guarantee and SSW takes no responsibility for any faults that may develop.
- 8. If the advertised prize is not available, we reserve the right to offer an alternative prize of equal or greater value.
- 9. Customers must ensure that their contact details are correct as part of the online account management. The contact details supplied as part of this service will be used in administering this prize draw.
- 10. The winner will be notified by email within 14 days of the draw. The winner will then be contacted to arrange presentation of the iPad mini within 28 days. SSW will attempt to contact the winner twice using the contact details listed on the SSW online service before re-drawing the prize draw.
- 11. If any winner is found not to comply with the terms set out, they will be disqualified and the prize re-drawn.
- 12. The promoter's decision will be final and no correspondence will be entered into.
- 13. We reserve the right to ask the winner to participate in promotional publicity for SSW.
- 14. The promoter is South Staffordshire Water PLC, Green Lane, Walsall, WS2 7PD, a company registered in England number 2662742.



- 15. The personal details of entrants will be managed by SSW in accordance with the principles of the Data Protection Act 1998 and will not be shared with third parties unless otherwise agreed with the winner. SSW will use personal data from the registered billing account in order to administer the prize draw.
- 16. SSW reserves the right to extend the duration of the prize draw beyond 30 April 2016 on the same terms and conditions.
- 17. All registrations for online account management will be deemed to have accepted these terms and conditions. To opt out of the prize draw registrants can email communicationsteam@south-staffs-water.co.uk