

South Staffordshire Water PLC

Statement of Significant Change to End User Customers

Under the charges scheme rules issued by the Water Services Regulation Authority (Ofwat), specifically sections 143(6A) and 143B of the Water Industry Act 1991, the Company is required to provide a statement summarising significant changes to 2026-27 charges. These are outlined below:

(a) The Company is required to advise whether there are any charge increases of more than 5%.

Wholesale charges have been calculated in accordance with the allowed revenue set by Ofwat in its Final Determination of price limits for 2025 to 2030 and subsequent PR19 Blind Year Final Determination. Inflation has been applied to wholesale tariffs, in line with the November 2025 CPIH figure published by the Office of National Statistics.

Retail charges have been recovered in line with revenue allowance per customer allowed in the 2024 Final Determination for residential customers.

Most customers will experience a bill increase of around 3.4%, although individual customers may experience a higher or lower increase depending on their own characteristics.

Some customers are billed on a fixed assessed charge. This is usually where it is not possible to fit a meter. This charge attempts to mirror what the customer would pay if they were metered, based on type of property/occupancy. We have reviewed our assumptions to ensure that they are representative of likely consumption and as a result, we have reduced assessed charges for customers in the South Staffs region, other than for single occupier households.

(b) The Company will be making the following change to charging policy.

The Company has made no changes to its charging policy.

Approved by the Board of Directors on 7 January 2026 and signed on its behalf.



Elena Karpathakis
Managing Director
South Staffordshire Water PLC